

# OTX Cookie Policy

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**OTX<sup>®</sup>**

An Xpansiv<sup>®</sup> Market

Xpansiv Limited and each of its subsidiaries and affiliates (collectively known as 'Xpansiv', 'we' and 'us') are committed to protecting the privacy and security of your personal information. This Policy explains how and why we use cookies; it applies to any Xpansiv website, application or service that uses cookies.

## What is a cookie?

A cookie is a small text file that is stored on your device to collect information when you interact with Xpansiv through our website to help us recognize you across different services, analyze our website flow, customize our content, measure promotional effectiveness, improve user experience, increase security, and more.

Xpansiv uses both first-party and third-party cookies. First-party cookies are those that we directly create and store. Third-party cookies are created and stored by third parties. Some of the cookies we use are persistent, meaning that they remain on a user's device until they expire or are deleted. Others, known as session cookies, are temporary and only remain until a user closes their browser.

## What cookies does Xpansiv use and what are they used for?

To help deliver our services, Xpansiv uses the following types of cookies:

- **Strictly necessary cookies:** These cookies are required for our website to function. They enable basic features, such as providing secure log-in or adjusting your consent preferences. These cookies do not store any personally identifiable data.
- **Analytical cookies:** Analytical cookies are used to understand how visitors interact with the website. These cookies help provide information on metrics such as the number of visitors, bounce rate, and traffic source.
- **Functional cookies:** Functional cookies help perform certain functionalities like sharing the content of the website on social media platforms, collecting feedback, and other third-party features.
- **Performance cookies:** Performance cookies are used to understand and analyze the key performance indexes of the website which helps in delivering a better user experience for the visitors.
- **Technical cookies:** Technical essential cookies are necessary for the website to function properly and therefore cannot be disabled. Technical functionality cookies are necessary for all the functions of the website to work properly, if you disable them you will still be able to use the website but certain functionalities may be not available/ may not function properly.

## How can I manage or delete cookies?

Xpansiv will only use strictly necessary or technical cookies without first obtaining your consent. All other cookies are only activated once a user grants express consent by opting-in through our website's cookie banner. The banner gives users the choice to allow or disallow the specific types of cookies used. Your preferences are saved but may be changed at any time by clearing your browser's cache which will prompt you to reset your preferences.

The OTX platform (<https://platform.otxgroup.com>) does not use a cookie banner, however it does use two technical, first-party, session cookies. Additionally, only if you choose to select the "Keep me logged in" flag at login, a persistent first-party technical cookie will be set. These cookies, for which your consent is not needed, are outlined below. The OTX platform will not use analytical cookies.

## Does the OTX platform use cookies?

Yes, the OTX platform (<https://platform.otxgroup.com>) uses **two technical, first-party, session cookies**. Additionally, only if you choose to select the "Keep me logged in" flag at login, a **persistent first-party technical cookie** will be set. These cookies, for which your consent is not needed, are outlined in the table below.

Cookie Name	Category	Duration	Description
otx_session	Technical essential	Session	Used to store information about the current platform session.
remember_web_3dc7a913ef5fd4b890ecabe3487085573e16cf82	Technical functionality	1 year	Used to provide the "remember me" function on login. The cookie is set only if the user selects the "remember me" checkbox on login and is deleted when the user logs out.
XSRF-TOKEN	Technical essential	Session	Used to prevent Cross-Site Request Forgery attacks.

Xpansiv also uses the Auth0 Authentication API that uses cookies to enable single0sign on, multi-factor authentication and attack protection capabilities. Information on the cookies that the Authentication API relies on can be found here: [Authentication API Cookies - Auth0 Docs](#).

Additionally, most browsers allow you to manage and delete cookies by changing their options. You can instruct your browser to stop accepting cookies or to prompt you before accepting a cookie from the websites you visit. If you do not accept cookies, however, you may not be able to use all portions of or all functionality of our website or other services.

Here you can find how to manage cookies on popular browsers:

- **Firefox:**

<https://support.mozilla.org/en-US/kb/block-websites-storing-cookies-site-data-firefox>

- **Chrome (computer or mobile):**

<https://support.google.com/accounts/answer/61416>

- **Edge:**

<https://support.microsoft.com/en-us/windows/microsoft-edge-browsing-data-and-privacy-bb8174ba-9d73-dcf2-9b4a-c582b4e640dd>

- **Safari:**

<https://support.apple.com/guide/safari/manage-cookies-sfri11471/mac>